

February 20, 2017

To the General Assembly 2017 Public Health Committee:

Medical assistants play a valuable role in the day-to-day operations of healthcare facilities throughout the United States. We possess a diverse set of specialized skills, allowing us to give care to patients with various ailments, injuries, chronic conditions or routine visits.

I am a Certified Medical Assistant who has been working for Connecticut Children's Medical Center for the last 17 years. I went through extensive training on not only administrative duties but clinical duties including vaccine/medication administration, phlebotomy, sterilization and sterile fields.

I have worked with a diverse population in the Hartford/East Hartford area. In my current office we see approximately 6,000 visits yearly. Our staff consists of administrative staff, 3 well skilled Medical Assistants, a Registered Nurse and 3 physicians. There are many times that with our nurse being the only one to be able to administer medications our patients have to wait. Unfortunately, with the law being what it is in Connecticut we are unable to assist her which does not provide good customer care, slows down clinic/patient flow, makes our providers a bit frustrated and leave a negative impression for those families next time they come into our office.

In conclusion, passing this legislator will be a great benefit in multiple offices throughout Connecticut. It will impact me personally to be able to complete to circle of care and assist those patient and families that I have established a bond with throughout their visits. It will also keep Connecticut competitive in the job field by offering the Medical assistants the same opportunities that have been available in the surrounding states.

Sincerely,

Amaris Delgado, CMA

Connecticut Children's Medical Center

Primary Care-East Hartford